

Getting set for the future



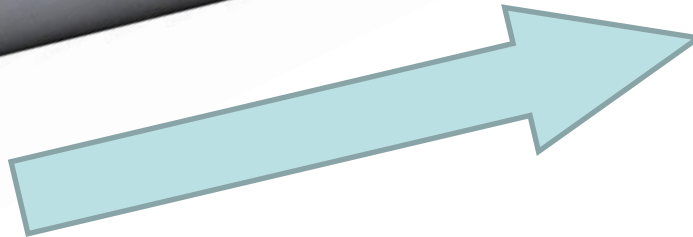
We're still here!

What does the local sector need?

- **Volunteers** – all types, including trustees
- **Money** – not just for projects or new things
- **Peer support** – via easy (local) access to training, hosted meetings & events
- **Visibility & a voice**
- **Signposting** to tailored/specific support
- **Understanding** (“a helpful chat”)



A local VCS pipeline of support which flows efficiently ...





Harrogate and Ripon Centres
for Voluntary Service

District Community
Fund
Signposting
Research
Evidence of need

Online directories:

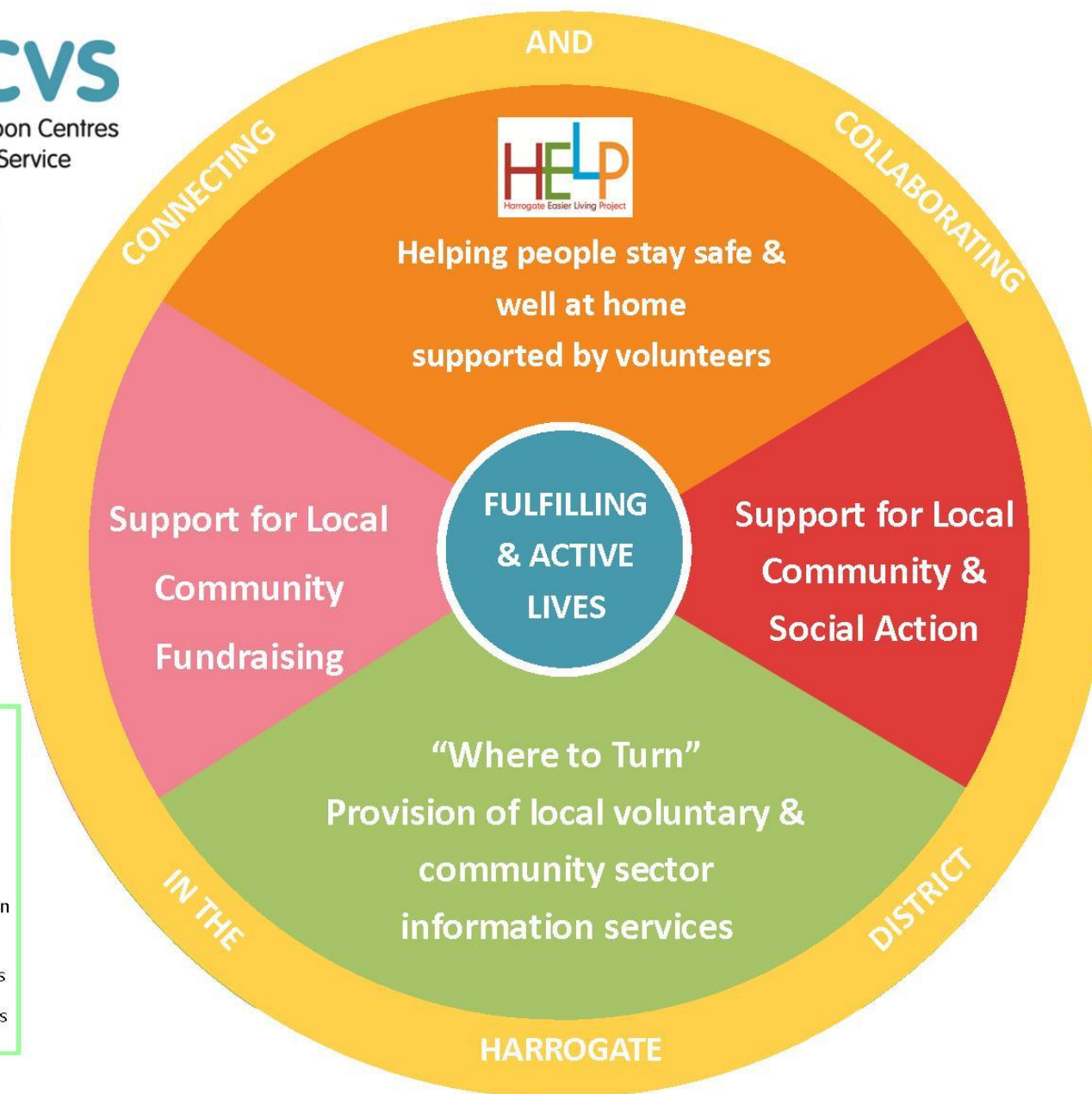
- * Community
Information
- * Volunteering
opportunities

Marketing & promotion
of the VCS

Newsletters & bulletins

Digital communications

Service Structure Sept 17



Help at Home

Opening Doors

Ripon & Rural
Wellbeing Service

Voluntary Car Driver
Services

(Harrogate & Ripon)

Forums &
networks

Events

Training

Championing the
role of the
voluntary &
community sector

Championing &
celebrating
volunteering

Press & media
liaison

Our vision

- People in the Harrogate District live active and fulfilling lives and make a positive contribution to local community life

Our mission

- To support our communities, charities and volunteers to make the Harrogate District a great place in which to live and work

Our aims

- To help people take **positive action** to identify and meet the needs of their communities and enhance their own lives in doing so
- To support communities, charities and volunteers across the Harrogate District by ensuring access to the **best support and advice** possible

Our aims

- To ensure that the role of charities and volunteers across the Harrogate District is recognised, and their **contribution is valued and supported**
- To support the local voluntary and community sector to have a **strong voice and effective influence** on all decision makers in our area

Our strategic objectives

1. To provide local voluntary and community sector **information** services
2. To support local community and social **action**, especially volunteering
3. To support local community **fundraising**
4. To provide **services** which help people stay safe and well at home, supported by volunteers.
5. To ensure HARC CVS is **fit for purpose**, independent and marketed effectively

Information & Communications

- Weekly info bulletins (to 840 contacts)
- Specialist bulletins
- Seasonal newsletters (to 1100 contacts)
- HARCVS web site (114,000 views Q1)
- Active on Twitter & Facebook
- Quarterly Introduction Sessions
- Reception at Harrogate Community House

Online Directories

Where to Turn

Long established community directory for the Harrogate District
630 organisations, 60 local events

Volunteering Directory

Unique directory of 330 local volunteering opportunities.

Usage & support

Groups can set up an account and upload information & opportunities.

Monitored, moderated & locally promoted.

Community fundraising



- Partnership project with HBC and Two Ridings Community Foundation
- Launching January 2018
- Targeted at local needs, accessible to local charitable organisations in the District.
- Underpinned by evidence of need & research

Local voluntary action

- Local training courses for volunteer managers and volunteers
- Social media surgeries
- Local forums & networks (5)
- Promoting and celebrating volunteering
- The Harrogate District Volunteering Oscars
- Press & media links

Connecting and collaborating to benefit the local VCS

- Our members
- Wider voluntary sector
- Harrogate BC
- Ripon City Council
- Public Services
Leadership Board
- 2 Ridings CF
- The NHS
- NYCC (SC/LW)
- Other NY CVS's
- Community First
Yorkshire
- Leeds City Region
- Donors, funders &
sponsors

Practical Support Services



Supporting older or vulnerable people to live independently across the Harrogate District

- Opening Doors
- Help at Home
- Driving Force
- Ripon & Rural Voluntary Car Driving Service
- Ripon & Rural Wellbeing Service



Opening Doors

- Accompanied outings for older people or those with a disability or sensory impairment
- Person-centred
- Meet new people and maintain interests
- Social events – lunches, day trips & outings



Oaks and Acorns... starting in November 2017



Old People's Home for 4 Year Olds



Recommend to a Friend



Ripon and Rural Wellbeing Service

Support for people living alone or with an equally Vulnerable carer through:

- Home visits by staff and volunteer befrienders
- Emotional support and a listening ear
- Information, advice and signposting
- Consistency for the person
- Support for as long as needed
- “Joining up the dots” where several agencies are involved in different aspects of a person’s wellbeing.
- Lunch clubs



Our Voluntary Car Driver Services



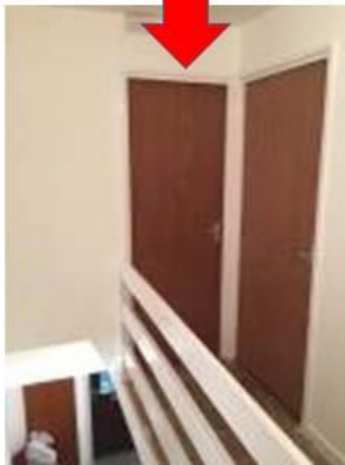
*"I love being picked up
from my home to go
on outings of my
choice.
The drivers are so
courteous and polite."*

Help at Home



- Trimming back, lawn mowing, hedge cutting
- Painting & decorating
- Basic DIY tasks
- Everyday tasks such as curtain hanging, defrosting fridges etc.
- One-offs to enable fresh starts

Help at Home



“It’s a rare thing to find someone you can trust nowadays.”



- Safer, more accessible, reducing the risk of falls
- Increased confidence living at home
- Crime reduction
- More pleasant place to live

How to contact us

Harrogate: 01423 813090

Ripon: 01765 645915

help@harcvs.org.uk

www.helpharrogate.org.uk





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