

# **Care in Action**

**Voluntary & Community Sector News for Harrogate District** 

# **Positive Partnerships to Achieve More**



'Together Everyone Achieves More' has been the motto of the wonderful Jennyruth Workshops since the Ripon charity was founded. It's also at the heart of our local HADCA networks as we share knowledge, ideas and support; working together to enable more people to make a positive contribution to local community life.

Strong and deep local knowledge is important in many sectors, and like 'Your Harrogate' radio station we are locally focussed and "proud, positive and a part of the community."

Having strong relationships at a grass roots level helps good stuff happen. This year, the local community support organisations and co-ordination of volunteer vaccination marshals across the Harrogate district is a good example.

Harrogate & District Community Action Newsletter Winter 2021



@HADCAcharity



/HADCAcharity

Download this newsletter and keep up to date at www.hadca.org.uk/news

We're excited to be a partner in two new projects getting underway in 2022. Both projects, Community Fit with North Yorkshire Sport and Volunteering City of Ripon with the Skell Valley Project, fit in with our community action role, and promoting and supporting volunteering. Community Fit is the name for a community of people, runners, walkers and cyclists, who combine getting fit with doing good work in the community.

Together let's build on the local culture of volunteering and neighbourliness that has flourished so much over the last 2 years.

In this edition of 'Care in Action' you can read about the difference Jennyruth Workshops makes (pages 14—15) and examples of how HADCA works locally in partnership to help make good things happen.

# Where to Turn

Free online Harrogate District
Community Information Directory

www.hadca.org.uk/WhereToTurn

Connecting local people to their community

### Welcome to Care in Action

Our HADCA Newsletter is published twice during the year.

You don't need to miss out on any opportunities or community news in between editions as you can sign up to receive our regular e-bulletins.

The e-bulletins are packed full of the latest news, training, resources, local services and events.

'This is a brilliant bulletin - your newsletters spark off so many ideas.'

Sign up at https://hadca.org.uk/LatestNews

## **Share Your News**

Editorial contributions for possible inclusion in 'Care in Action' are welcomed from all local voluntary and community organisations.

They should be between 50 and 500 words in length and contributors should bear in mind the non-political nature of HADCA. The editor reserves the right to edit contributions as necessary without reference to the contributor. The views expressed in this publication, whether attributed or not, do not necessarily reflect the views or policy of HADCA. To the best of our knowledge, the information contained in this newsletter is correct at the time of going to print. HADCA cannot accept responsibility for any errors or omissions. The inclusion of an event or article does not constitute a recommendation.

Deadline date for the next Summer edition is Friday 20 May 2022.

Editor: Angela Jones, HADCA Information & Communications Officer angela@hadca.org.uk



If you would like Care in Action to be available in other formats or languages, please let us know.



### You are NOT ALONE

A reminder that North Yorkshire County Council and Harrogate Borough Council continue to work with 6 community support organisations (CSOs) across the Harrogate District which are the point of contact for anyone who has no other local support available.

#### The CSOs can arrange:

- ⇒ shopping for food and essential items
- ⇒ collecting prescriptions
- ⇒ community transport
- ⇒ a friendly listening ear
- ⇒ information & signposting to activities or someone who can help, if they can't

Our HELP service is the community support organisation (CSO) for Harrogate and the surrounding villages. Call 01423 813096, email help@hadca.org.uk

In other areas of our district, the CSOs are:

Ripon and villages: Ripon Community House

01765 603631

reception@riponcommunityhouse.co.uk

Knaresborough and villages: Knaresborough

**Connectors** 07593 882340

info@knaresboroughconnectors.org.uk

Boroughbridge and villages: Boroughbridge

**Community Care 01423 324504** 

boroughbridgecommunitycare@gmail.com

Nidderdale: Nidderdale Plus 01423 714953

admin@nidderdaleplus.org.uk

**Masham and villages: Masham Community Office** 

01765 680200 info@visitmasham.com

People with urgent need (including between 24 December and 3 January) should call NYCC Customer Services on 01609 780780 (8am - 5.30pm 7 days).

## Christmas Kindness all year around

Every year, people contact us to ask where they might volunteer for the day on Christmas Day. Whilst we don't want to discourage people from volunteering at any time of year, there are usually very limited opportunities for people to come along and help out on that one day.



Organisations like to get to know volunteers, to find out how to make best use of their skills, and of course need to carry out some checks and provide training, to ensure everyone is working safely.

So whilst it's great that people want to volunteer at Christmas, we encourage them to use that time to look at the options in our <u>Volunteering Directory</u>, to find a charity or cause whose work they really want to support, or a role or activity that's of real interest. Charities are increasingly offering flexibility in roles to fit around people's busy lives. For example, there are now many roles that can be done from home at a time to suit the volunteer.

So we're encouraging anyone interested in volunteering to make it a New Year's Resolution to become the newest volunteer of 2022!; giving the gift of time in a way to match their lifestyle, all year round.

The presents you give can also make a huge difference to local charities, who rely on Christmas sales to support the work they do all year round.

Harrogate Fair Trade Shop, based in St Peter's Church, and Artizan International, also in Harrogate Town Centre have a large range of gifts and decorations.

Jennyruth Workshops wooden products are available from many of the Christmas Markets and

any bird would be proud to stay in one of their unique bird boxes! All have online shops if you prefer to buy from home.



Following the theme of reduce, reuse,

recycle, why not gift something purchased from one of our local charity shops? Shops are a vital source of income to charities making such a difference to local people, with St Michael's, YMCA, Yorkshire Cancer Research and the St Vincent de Paul Society among many others.

We're all being encouraged to shop local, but if you can, please extend the benefits even further by supporting local charities to enable them to provide Christmas Kindness all year round. We've put together a few more ideas of ways you can show your support this year and keep it local!

www.hadca.org.uk/news/christmas-kindness-2021



## Friendship, information & exercise bringing people together



Mobility has improved from physical exercises and the group is providing valuable social interaction and helping to foster new friendships among participants.

Ceri Naylor, HELP Ripon & Rural Service Coordinator, says: 'Loss of confidence about going out alone and reduced mobility are a sad reality for many older people after months of staying at home during lockdowns.

As well as fostering social connections and improving mobility, we are using

Our HELP Ripon & Rural team have launched a new weekly group supporting older people to reestablish their social connections, find out information about what's happening locally and to regain mobility and fitness.

The Friendship & Exercise Group meet weekly at St Wilfrid's Community Centre as part of a six-month pilot project funded by a grant from THE LOCAL FUND, administered by the Two Ridings Community Foundation.

One member comments: 'We enjoy coming and look forward to seeing people. The exercise is good for us and I feel that we benefit from it.'

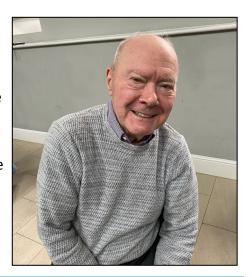
the sessions to provide helpful information about local sources of support and we occasionally organise trips too.

Some people don't have the means to get out and about, so we can also provide transport through our volunteer driving service.

Having our volunteers on hand to provide support helps those who are nervous about joining a new group overcome those social worries.'

For more information about the group please email Ceri at <a href="mailto:ripon@hadca.org.uk">ripon@hadca.org.uk</a>.

We currently
have a waiting
list for the
group but hope
to be able to
welcome more
members in the
new year,
subject to
funding.



## How to get in touch

Our team are here to help Monday – Friday 9 am – 4 pm:

Harrogate: Email: help@hadca.org.uk Call 01423 813096

Ripon: Email: ripon@hadca.org.uk Call 01765 645902



## Warm and Well

Many people are worried about rising energy bills and keeping warm this winter.



Our Here to HELP service is working with the Community Partnering Fund to provide information and signposting to individuals and groups who are concerned about the rising costs of fuel this winter. Specifically, we are delivering key messages around:

- ⇒ How to improve energy efficiency in the home
- ⇒ Ways to save money on fuel bills
- ⇒ Encouraging people to join the Priority Services Register
- ⇒ The dangers of carbon monoxide poisoning and how to prevent it

If you are working with a group or individuals who you think would benefit from more information on any of the above, please get in touch.

We can help over the phone or can come and speak to your group in person or via Zoom. Call Jen on 01423 813090 or email <a href="mailto:jen@hadca.org.uk">jen@hadca.org.uk</a>

## **Restoring TV services**



# BILSDALE MAST PROJECT RESTORE

Are you supporting someone who is still without a TV signal following the Bilsdale mast fire? Help is at hand.

Please contact Arqiva's freephone helpline on 0800 121 4828 for details of how they can support people to get their TV signal restored. Groups being prioritised for support are:

- ⇒ Over 65s
- ⇒ clinically vulnerable
- ⇒ other vulnerable people with carers

If you, or someone you care for, is in this group, Arqiva can schedule an engineer to visit your home. This can also be done via their freephone number 0800 121 4828.

If you would like our Help to HELP service to call Arqiva on someone's behalf, please get in touch:

Harrogate 01423 813096, help@hadca.org.uk Ripon 01765 645902, ripon@hadca.org.uk

More information at www.bilsdalemast.co.uk

#### 'Here to HELP' services in Harrogate and Ripon

Thanks to our amazing volunteers, we offer:

- ⇒ Voluntary car driving
- ⇒ Practical jobs around the home
- ⇒ Home befriending (Ripon)
- ⇒ Shopping, prescription pick ups & food vouchers
- ⇒ Information and signposting where to turn for support in the community
- ⇒ Craft group (Harrogate)



## **Positive Partnership Projects**

After a lengthy incubation process, recruitment is getting underway for two new projects starting early in 2022.

The HADCA team are delighted to be partnering with the National Trust Fountains Abbey and Studley Royal as part of the Skell Valley Project, and with North Yorkshire Sport on the Harrogate Community Fit project.

Heritage Lottery funding is supporting the Volunteering City of Ripon Project Co-ordinator Post (part time, 18 months) and NHS funding via the West Yorkshire and Harrogate Health Care Partnership is funding the Community Fit Task Organiser post (part time, 19 months).

As ever with partnership projects things take a little longer than you might like to get sorted, but both projects totally fit in with our community action role and promoting and supporting volunteering.

The new Harrogate District Community Fit programme will help people combine exercise with doing good. The Community Fit Task Organiser role is now being advertised on our website.

The Skell Valley Project is about empowering people to deliver projects for nature, heritage and landscape and encouraging a really diverse range of people to give their time and skills. Look out for more information on the new post and project coming soon.



### Change, Connections, Community



Thank you to everyone who joined us at our AGM to look back over a year of change, connections and community.

Everything we do is underpinned by our commitment to connecting, collaborating and supporting people to live active and fulfilling lives, whatever challenges they face.

Whilst national funding and large scale ideas suit some ideas and situations; local knowledge, an understanding of who can do what in each area and where those natural connections might be, have proved that a local response can reach far further than a solution that is parachuted in.

It was a year when we did things differently in all aspects of working with people in the community. 321 new volunteers came forward in the initial weeks of the pandemic to support people in both Harrogate and Ripon – three times the number of volunteers we would normally have on the books at any one time!

Our guest speaker Wallace Sampson, Harrogate Borough Council Chief Executive, gave an update on Local Government Review. It is important to ensure active engagement with local charitable organisations. There will be opportunities for conversations as to how the relationship with local communities and the voluntary and community sector can be even stronger in future.

# Harrogate and District

2020-21

Community Action



#### 112 ORGANISATIONS

were supported to recruit volunteers for over 297 different roles



# 780 ACTIVITIES SUPPORTING WELLBEING

listed in our Where To Turn Directory



# 170 PEOPLE CONNECTED AT 12 NETWORK MEETINGS

becoming more aware of local needs and priorities



#### 100% OF MEMBERS

say HADCA provides good quality services



# 1032 COMMUNITY CONTACTS

kept informed by weekly bulletins

#### WWW.HADCA.ORG.UK

Our <u>HADCA Impact Report</u> gives some examples of how we have helped and connected communities, charities and volunteers.

The work of our HELP services would not be possible without the dedication and commitment of our volunteers. Thank you to everyone who has supported HADCA during the year.

# Making a Difference Locally and Internationally!

<u>Dignity Through Education</u> is a registered charity, founded in Harrogate, providing university bursaries for underprivileged children whose families work on tea plantations in rural Sri Lanka.



HADCA is delighted to have been able to help their work. Theva says: 'I am pleased to say how much our organisation benefitted from the training I received that was aimed at helping charities to raise their profile. The training gave me the incentive to venture into building a website for our organisation, which now carries our message globally.

Karen had suggested that we might like to apply for charity status for our organisation. Ultimately we were successful in obtaining charity status in June 2021. The outcome of these initiatives is that the number of our donors has increased and we now have generous donors from Australia, Canada, Germany and different parts of the UK.'

#### Welcome on Board!

At our AGM in October we were delighted to welcome five new trustees to our Board of Trustees:

Alistair Ratcliffe (Rotary Club of Harrogate); James Plummer (The Avalon Group); Dr Phyl Hughes (Ripon Cathedral) and Individual Members Ann Allen and Victoria Pilkington.

https://hadca.org.uk/OurTrustees

## Celebrating £85,000 for local charities



This new initiative offers an affordable way for individuals and families to access good quality food. The community grocery helps people on low incomes to save money, at a time when food poverty has rocketed, and also helps the environment by stopping good quality food going to landfill.

<u>Dancing for Wellbeing</u> secured venue hire for their popular and social

With two rounds of grant making distributed in 2021, totalling £85,000, 29 local community groups benefited from THE LOCAL FUND, keeping local people and communities fed, safe, well and connected through what has been a very challenging year.

Jan Garrill of Two Ridings Community Foundation said: 'Thanks to all the supporters who helped make THE LOCAL FUND an amazing long term legacy for the Harrogate District. Without the generous support of many donors to the fund we wouldn't be able to fund these incredible local charitable organisations.

A special thanks to Harrogate Borough Council. Their endowment donation of £200,000 means many more new donors can set up their own funds to support THE LOCAL FUND and get it matched pound for pound.'

The second round of funding this year was made in July and supported 19 local organisations. This helped them restart their services and activities so people could reconnect, feel well, make friends and start getting their lives back – so much of which had to stop because of the coronavirus pandemic.

<u>Resurrected Bites</u> launched their community grocery store through the fund.

wellbeing dance sessions.

Harrogate District of Sanctuary put their funding towards supporting asylum seekers and refugees in Harrogate with social activities, interpreters and payments for small things, that would otherwise see them unable to feel part of their community.

Wellspring Therapy were able to offer reduced costs on their counselling service and developed online counselling and suicide prevention support projects specifically aimed at young people, highly affected by being unable to go to school, see their friends or get out of the house.

Other successful groups included Lifeline Harrogate, Pateley Men's Shed, Supporting Older People, Open Country, Emerging Voices and Autism Angels.





THE LOCAL FUND for the Harrogate District is an innovative partnership between Harrogate Borough Council, HADCA and Two Ridings Community Foundation. It is designed to encourage local giving and to be a long-term source of funding support and encouragement to the work of local organisations, tackling social issues that affect local people.

'THE LOCAL FUND is all about addressing the hidden needs in our district, like loneliness and mental health. It's so important that there is a dependable fund for small groups that make such a massive impact. I love that the fund supports them and that they in turn support so many local people; 15,295 in 2021 alone.' Karen Weaver

Find out more and become a Friend of THE LOCAL FUND at: www.tworidingscf.org.uk/tlfharrogate

THE LOCAL FUND will re-open in January 2022 with grants of up to £3,000 to support small local voluntary and community organisations who have a positive impact on the well-being of people in the Harrogate district.





#### **Growing Local Giving**

THE LOCAL LOTTO provides a fundraising opportunity for local voluntary and community groups, which enables Harrogate residents to support the community organisations they care about most.

Money raised through THE LOCAL LOTTO contributes towards keeping the community sector thriving across the district.

Why not support a local charity or community group in THE LOCAL LOTTO with gift vouchers? Select your favourite good cause or let the person receiving your gift voucher choose a Harrogate district charity close to their heart when they play.

- ⇒ Any local good cause or community group can sign up to use THE LOCAL LOTTO to help generate funds
- ⇒ 60p from every £1 ticket goes direct to local charities, voluntary organisations and community groups, with at least 10p going to THE LOCAL FUND
- ⇒ **109 good causes** are signed up for THE LOCAL LOTTO.
- ⇒ More than £161,000 has been raised from the sale of tickets since the launch in 2018.
- ⇒ If you're over 16 you can play THE LOCAL LOTTO with tickets at just £1 and could win a cash prize of up to £25,000!

https://www.thelocallotto.co.uk/

## Celebrate and Value our Volunteers!



During the last few months it has been lovely to see the tremendous efforts of volunteers and community organisations from across Harrogate district being recognised.

The Vice Chair of North Yorkshire County Council, Cllr Margaret Atkinson, and Liz Meade from NYCC's Stronger Communities team thanked everyone working in the Harrogate town area and surrounding villages for all they had done to support local people over the pandemic. At an event at Christ Church, John Fox, Chair of HADCA, was delighted to accept a plaque on behalf of Harrogate's vibrant voluntary and community sector.



The last 21 months has seen great partnerships between our local charities, community groups, churches and parish councils working with North Yorkshire County Council, Harrogate Borough Council and the NHS. Thank you everyone!

## **Ripon City of Angels**



Three years ago, Ripon Cathedral initiated a new group called Cathedral Community Connections (C3). The group is an important member of our HADCA Connecting Ripon Network.

C3's aim is to involve the Cathedral in supporting charities who work with local people in need of support. C3 asks what the charities need and then help however they can. C3 has worked in partnership with 7 local charities providing venues for events and exhibitions, help with fundraising, awareness raising and publicity, and practical help with a variety of projects.

Although COVID curtailed activities, this year C3 produced a video highlighting the work of charity partners and others in the Ripon area supporting people during lockdown and beyond. It is a 'snapshot' of the ways that local groups were so creative and caring, adapting their existing services or developing totally new services to meet the needs of people during the pandemic.

You can watch the video, a positive story of community and the value of volunteers, at hadca.org.uk/news/ripon-city-angels

For more information about the C3 group and their work contact c3@riponcathedral.org.uk



If you need more volunteers, add the opportunities to our Volunteering Directory so people looking for ways to support their local community in the new year, but who aren't sure how they can help, will find you.

You can register or log in to the Directory at <a href="www.hadca.org.uk/InvolvingVolunteers">www.hadca.org.uk/InvolvingVolunteers</a> and email us at <a href="wolunteer@hadca.org.uk">volunteer@hadca.org.uk</a> if you have any questions. We're here and happy to help.

The <u>HADCA Volunteering Directory</u> currently has over 150 local opportunities and is searchable by activity (from animals to admin); cause (from environment to mental health); availability; wheelchair access; age if under 18; location or volunteering from home to help people find something they enjoy.

If you recruit, involve and support volunteers in Harrogate district, subscribe to our Volunteering Network newsletter for the latest guidance and top tips www.hadca.org.uk/LatestNews





As busy volunteer managers, we can sometimes find ourselves focusing on the mechanics or processes of volunteering and not giving enough thought to how we, and the people we lead and manage, are feeling.

Understanding emotions in volunteering is a crucial skill for the 21st century volunteer manager. This free activity toolkit will help you develop and practice this skill.

https://www.managingvolunteers.org/



'Community and local relationships have been at the very heart of pandemic volunteering. We know that where volunteering is grounded in our local communities, it contributes not just to individual wellbeing but also builds stronger relationships and thriving neighbourhoods.

'Place-based volunteering has the potential to transform communities as people get to know each other and work together on things they care about.' Maddy Desforges, CEO, NAVCA

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# **Working Together for Our Communities**

# **Connecting Ripon & Charity Chief Officers**



This year it has been more important than ever for local charities to have a place to connect and share. Local teams have had to deal with immediate challenges to keep people well, whilst planning for a sustainable future. Our Networks have enabled members to share creative ways to keep people connected and to re-start services in a safe way.

The opportunity to share concerns and uncertainties, and to be reassured that we are on the right track, has made a difference. Meetings can be a positive boost too hearing about the great work happening across Harrogate District.

#### Some recent themes from members:

- ⇒ A need to recruit more volunteers to meet demand for services
- ⇒ Recruitment for some paid roles difficult now too, especially care roles
- ⇒ Busy time with plans to help people struggling enjoy a better Christmas
- ⇒ Good to have more events and fundraising opportunities back
- ⇒ More activities restarting at venues but some online activities continuing too

'The contact with other volunteer agencies, information about new initiatives & partnerships. This is so important for community building.'

'The chairs and chief execs meetings always sow the seed of an idea.'

'The volunteer network is amazing and HADCA is the reason for this.'

⇒ People are being encouraged to reconnect with their community, but support with shopping etc. remains available for those who need it .

Our aim is that by sharing knowledge, ideas and support, working together we enable more people to make a positive contribution to local community life.

#### **Chief Officers & Chairs Group Dates 2022**

16 February, 24 May, 15 September, 16 November

Decision makers from local VCS organisations are welcome to join us.

www.hadca.org.uk/ChiefOfficersChairsGroup

#### **Connecting Ripon Meeting Dates 2022**

2 February, 11 May, 13 July, 5 October

Anyone involved with a charity or community group working in the Ripon area who would like to connect with others to achieve more is welcome to join our Network of over 100 members.

www.hadca.org.uk/ConnectingRipon



At a recent Chief Officers and Chairs Group and in our weekly e-bulletins we have been sharing resources and ideas for climate action steps we can all take.

Lindsay gave examples of some of the steps New Beginnings were taking such as working with Harrogate Clothes Bank, Essential Needs, Canaan Warehouse and the Cone Exchange.

Open Country is an environmental charity which is involved with planting trees and a wildflower growing project.

We all need to do as much as we can every step we take, starting to look at things from a different angle.

Local charity **Zero Carbon Harrogate** has produced 'Go Zero Carbon' with personal and organisation Climate Action Plans that can be actioned over the next five to ten years. www.zerocarbonharrogate.org.uk/gozero

Harrogate District Change Coalition has produced a guide for Reducing Carbon at Work.

www.hdccc.info/reducing-emissions-at-work







Harrogate Community House reception is open 9am - 4.30pm Monday — Thursday and our friendly team is here to help, in a safe environment. We're taking bookings for our affordable, well equipped meeting rooms which are available for everyone. Our new video conferencing system means you can have 'blended' meetings, with some participants on the premises and others attending via video link.

'Thanks to all who make coming to Harrogate Community House such an enjoyable experience.

The Polycom played a very big part in us continuing as a group. It's a wonderful addition to a great facility.'

We're delighted to welcome new tenants <u>Horton</u> <u>Housing Harrogate Stay Well</u>. The team provides housing-related support for people aged 18 years+ experiencing mental health and housing difficulties, who live in the Harrogate District. The service is able to offer weekly visits in people's own homes if they have a tenancy, licence or are an owner-occupier.

The team work to build confidence; help ensure long -term wellbeing; prevent loss of accommodation; develop and support education, training, work and volunteering.

#### **Need a Meeting Room?**

Please call the team on 01423 503700 or email <a href="mailto:reception@harrogatecommunityhouse.org">reception@harrogatecommunityhouse.org</a> for more information or to book a date in the diary.

# **HADCA Members in the Spotlight**

## **Together Everyone Achieves More**



'Together Everyone Achieves More' has been the motto of Jennyruth Workshops since the local charity was founded.

Jennyruth Workshops is a productive workshop for adults who have learning disabilities (also known as workers). It's here that they (with support from staff and volunteers) make habitat boxes, trugs, bespoke products and gifts for the whole family.

In July, after 16 months working from home due to the pandemic, the Jennyruth Workshops family was finally reunited. One of workers, Jamie said: 'We were so pleased to be back at Jennyruth Workshops to see all our friends, staff and volunteers again.' The workers are at the heart of the workshops and so seeing their faces light up as they entered the building was pure joy.

William was excited to get back on the scroll saw and Daniel embraced his new role in the office, while Rachael and Victoria have enjoyed teaming up to build bug homes.

Being part of a community where organisations work together and support one another is really something special. It gives Jennyruth workers incredible opportunities to volunteer, take part in events, and work on community projects.

Matthew says: 'I love volunteering at Ripon Cathedral. I was given a special red gown to wear with a name badge and I give the guided tour maps out and show visitors round. I can't wait to go back to it again.'

Continued on page 15



# Where to Turn

Free online directory making it easy to access up to date information about hundreds of community activities, charity services and events in Harrogate District which support good health and wellbeing

# **HADCA Members in the Spotlight**

## **Creative and Caring**

Local businesses have always been very supportive when it comes to donations, providing publicity opportunities and selling Jennyruth products.

There are now 9 local outlets, details of which can be found at <a href="https://www.jennyruth.co.uk">www.jennyruth.co.uk</a>. With an online shop too there are plenty of opportunities to buy some special gifts all year around!

The team at Jennyruth are running a national campaign to highlight how small independent charities across the country often get overlooked in favour of bigger national charities and how important it is that sponsorship, support and donations reach grass roots level where it is very much needed and makes a massive difference.

If you would like to join the campaign or find out more then please go to

www.jennyruth.co.uk/small-fish-big-pond



## **Volunteer Call for Charity Shops**



Charity shops have experienced a surge in donations and rising sales since reopening. But many shops are struggling to recruit enough new volunteers to fill gaps left by volunteers who have not returned following lockdowns and to keep pace with the growing interest in buying second hand.

The charity sector is able to sell or recycle around 90% of clothing and books that get donated to them. This means a lot of waste can then get diverted from landfill. Charity shops also enable customers to buy clothes from a more sustainable source for a price that suits most budgets.

Whether you're a 'people-person' who would enjoy greeting and serving customers, or you're more suited to a behind-the-scenes role, where you would sort and prepare donations, there are local opportunities to get involved.

Training and support are given and in some roles you will be able to use your interest and knowledge of music, books and fashion.

https://hadca.org.uk/volunteer

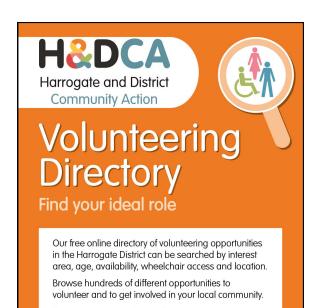
## Take Your Turn in the Spotlight!

If you are involved with a local charity and would like to feature in a future edition of Care in Action and on our HADCA website, please let us have your news at <a href="www.hadca.org.uk/Submit-News">www.hadca.org.uk/Submit-News</a> or email <a href="hadca@hadca.org.uk">hadca@hadca.org.uk</a> We would love to hear about how your organisation makes life better for people in Harrogate district and opportunities to get involved.



### hadca.org.uk/WhereToTurn

Our free online resource for people looking for charity services, information, advice and support for themselves, someone they care for or support.



### hadca.org.uk/Volunteer

Our free online resource matching local people with volunteer roles that suit their interests, skills, availability, location and needs.

## **How to Contact HADCA**

Tel: 01423 504074 E-mail: hadca@hadca.org.uk www.hadca.org.uk

Community House, 46 - 50 East Parade Harrogate HG1 5RR

Community House, Sharow View Allhallowgate, Ripon HG4 1LE

Some members of the HADCA team are working from home and so email is the best way to get in touch.

HADCA sends you 'Care in Action' because you have signed up to our information service or you receive it as a representative of one of our partner organisations. We record your name and address to enable us to provide this service. If you no longer wish to receive your copy of 'Care in Action', please let us know.



@HADCAcharity



www.facebook.com/HADCAcharity







Harrogate Borough Council and Ripon City Council financially contribute to the provision of support to charities and volunteers in Harrogate District.

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